Intellix provides multiple layers of security to help protect your company against unauthorized logins and fraudulent disbursements. As a result, whenever you log in to Intellix, you’ll need to provide multiple security credentials. Read more to learn about the security token requirements and the options that are available to you.

Logging into Intellix – Here’s what you need to know

• In most cases, your Intellix User ID will be the same as your Treasury Optimizer® User Name
• In addition, you’ll be required to create and enter a Password
• You’ll also be provided a token that automatically generates a new, random number every 60 seconds. You’ll need to enter the number displayed each time you log into Intellix. You have the choice of using an RSA® soft token downloaded onto your mobile phone or an RSA hard token, a separate physical device often carried on your key chain

IMPORTANT: If you use a Vasco® hard token to access Capital One’s Treasury Optimizer service, it will not be accepted by the Intellix portal. You must either download an RSA soft token onto your mobile phone or order a new RSA hard token.

Which makes the most sense for you: Soft token or hard token?

Soft Token Option

With Intellix, the RSA SecurID® soft token software for mobile devices is available at no charge. It is also the most convenient option since it’s installed right on your personal or work mobile phone, enabling you to access Intellix anytime, anywhere. It also eliminates the need to carry around a hard token, which can be lost or misplaced. Plus, there are no batteries to charge.

• Simply visit the app store from your mobile phone and search for and install the RSA SecurID app
• Both Android™ and iPhone® mobile phones and Android and iOS Tablets are supported
• Once you download the software, you’ll see this icon on your mobile device
• When you click on the icon, a token number will be automatically generated every 60 seconds, which must be used along with your User ID and Password to access Intellix
• Since your mobile device is separate from your PC, if your PC were ever compromised, your access to Intellix would be protected since the token number is required. Remember, Intellix requires your User ID, Password AND your soft token number
• Soft tokens are also less likely to be misplaced since most of us keep close tabs on our mobile devices!

Hard Token Option

With hard token security, you use a separate device, typically kept on a key chain or stored at your desk. Hard tokens also randomly generate a number every 60 seconds that you must use along with your User ID and Password to login to Intellix. Other important considerations when using a hard token:

• If you lose or misplace your hard token, you’ll have to re-order a new one through the Treasury Management Client Services team before you are able to access Intellix. This can take up to two business days
• As with soft tokens, since your hard token is separate from your PC, if your PC were ever compromised, your access to Intellix would be protected since the token number is required. Remember, Intellix requires your User ID, Password AND your hard token number

Questions?

If you have any questions about which security token option is right for you and your company, contact your Treasury Management Sales Advisor or contact the Treasury Management Client Services team at 866-632-8888 or TMHelp@capitalone.com.

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